Europe’s number one web portal on urban transport and mobility

www.eltis.org
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The efficient movement of people and goods is one of the main challenges facing most European towns and cities today. Many initiatives to improve the mobility of people and the distribution of goods in an economically and environmentally efficient manner have been launched over the past few years.

In an attempt to exchange experiences, a great deal of information has already been published on the Internet and project reports, yet it is often inconsistent and hard to find. There is a pressing need for a comprehensive online information portal.

ELTIS — the European Local Transport Information Service — is a response to this need. An initiative of the European Commission’s Directorate General for Energy and Transport, ELTIS enables the exchange of information and experience in the field of urban transport and mobility. It is designed for everyone involved in improving mobility, transport efficiency and safety as well as reducing the environmental impacts of transport. It is particularly useful for transport operators, managers and policy-makers.

ELTIS aims to be the number one web-portal on clean urban transport in Europe. This comprehensive website contains:

• news on urban transport and mobility;
• policies and initiatives of the European Commission;
• open project calls and tenders;
• tools for practitioners;
• case studies on urban transport;
• teaching and learning materials; and
• a platform to exchange experience.

The following pages offer information on the various sections of ELTIS in more detail, as well as opportunities to receive and contribute information.

We hope that ELTIS will give you inspiration for your work and will strengthen networking amongst transport practitioners all around Europe.


■ NEWS AROUND EUROPE provides a regularly updated round-up of the latest local, regional, national and European transport news, which is relevant for local policy makers.

■ NEWS OF EU INITIATIVES AND POLICIES provides access to urban transport related European policy papers that set the framework for further action at local, regional and national level. It also points to relevant ongoing initiatives supported by the European Commission which aim to increase exchange of information and experience in order to enhance sustainable mobility in cities and regions.

■ EVENTS offers a listing of upcoming conferences, seminars, and workshops on urban transport. Where provided, on-line registration for these events is possible. You can also search our archive of past events and submit details of your own events with the form provided.

■ LINKS contains web links for selected European institutions, organisations and initiatives in the field of urban transport and mobility.

■ CASE STUDIES offer instructive examples of innovative transport solutions.
CALLS AND TENDERS provides information and links to EU funded calls for proposals and calls for tenders under various programmes relevant to urban and regional transport.

TOOLS FOR PRACTITIONERS provides local policy makers and officials responsible for implementing policies with access to training programmes, good practice guides, evaluation tools, practical guidelines and handbooks.
The ELTIS User Association gives its members a variety of opportunities to extend and improve the range of materials on the ELTIS web site and receive more information.

Registered users can
• Receive regular newsletters.
• Submit own case studies (authors of the best case studies can win useful prizes).
• Vote for the best case studies (on-line voters can also win small prizes).

EXCHANGE OF EXPERIENCE
The discussion platform for the exchange of experience provides transport professionals with a non-moderated discussion forum. Registered users can post questions, receive answers and share comments in this forum.

In addition to exchanging information on-line, face-to-face meetings are organised on a regular basis. These include conferences, workshops and other transport-related events.
This section of ELTIS contains a growing collection of case studies on urban and regional transport in Europe. The hundreds of case studies provide fresh and practical information for transport practitioners about the experience of others and thereby accelerate the uptake of proven innovations in Europe.

The built-in search function allows both full-text and keyword searches. What’s more, it can query external collections of case studies from other databases such as CIVITAS and EPOMM and display them on the same screen.

**Be part of this success!**

- Comment on the case studies on-line.
- Contribute to the ELTIS database with your own case study.

**The ELTIS case studies are grouped in the following categories:**

- Clean and energy-efficient vehicles
- Cycling
- Demand management and pricing
- Flexible mobility services
- Integration, intermodality, organisation of transport
- Mobility management & travel awareness
- Public passenger transport
- Safety and security
- Traffic management
- Transport and land-use planning
- Transport for people with reduced mobility
- Urban goods traffic/city logistics
- Walking
The following summaries are good examples of the kind of practical information that is accessible online. Visit ELTIS to read more about these and other case studies!

- **MOBILITY CENTRE IN GRAZ**
The main objective of Austria’s first mobility centre (opened in 1997) is to promote the use of public transport, cycling and walking. Tickets and information about public transport can be obtained, complaints can be made and bicycle trailers can be rented. Consultancy services for companies, schools and car pooling are also available.

- **PILOT PROJECT FOR THE TRANSPORTATION OF DISABLED PERSONS IN SOFIA**
The aim of the project is to provide accessible, door to door transport services for people with mobility difficulties in six of the main towns of Bulgaria.

- **CARGOTRAM ZURICH — BULKY WASTE TRANSPORT FOR TRAM USERS AND PEDESTRIANS FOR FREE**
Since April 2003, Zurich residents have enjoyed a new service to remove bulky waste. Refuse can be taken to the bus or tram and driven to one of eight cargo tram stops and left free of charge.

- **REVIEW OF 20-MPH ZONES IN LONDON BOROUGHS**
This effort aimed to assess the impact of 20-miles-per-hour zones on the frequency and severity of injury-causing accidents in London, and to identify which road user groups benefit most from such zones.

- **IMPROVED AND EXPANDED NIGHT-BUS SERVICE FOR BUDAPEST**
Budapest’s public transport authority BKV rolled out an expanded night-bus service in the fall of 2005 that has doubled overnight ridership with little financial cost.

- **VAXJO — A FOSSIL FUEL FREE COMMUNITY**
Vaxjo (Sweden) is not just working to comply with ever stricter environmental laws and directives, but also seeks to take the lead by influencing public opinion and government, and developing new strategies and methods for environmental improvement in general and reducing the emission of greenhouse gases in particular.
SUSTAINABLE MOBILITY FOR TOURISTS IN MALAGA
This project aims to improve the accessibility of Malaga’s (Spain) city centre for tourists. At the same time it improves services for the city’s residents and commuters introducing several mobility management measures.

CATCH, ECOTRAVEL AND CLEAN BUSES IN MERSEYSIDE
Clean Accessible Transport for Community Health (CATCH) was an EU funded demonstration project which promoted sustainable mobility in order to improve air quality in Merseyside.

LIECHTENSTEIN — SAFE IN THE SADDLE FOR CHILDREN AND PARENTS
This bicycle safety course is aimed at encouraging parents to set a good example for their children and improve the latter’s performance as road users. The course also helps parents to rediscover cycling as a means of transport and is an active contribution towards a safe and independent way to school for children.

CARSHRARING SWITZERLAND
The world’s largest car sharing organisation has a continuously growing membership. It is a nationwide intermodal mobility service and is one of the best offers in terms of combining public transport with car sharing.

INTEGRATED FARES AND TICKETING IN EMILIA ROMAGNA
The Emilia Romagna region of Italy is improving integration between transport modes by introducing a new fare structure and related ticketing system for all bus and rail transport services provided within the region.
Downloadable study and teaching materials

You can access study and teaching materials about the most important subject areas of urban transport in the “Training” section of “Tools for practitioners.”

This section contains materials that were developed by the European Union’s PORTAL project. It includes slides for overhead projection, animated electronic presentations, audio CDs, a collection of photographs and distance learning elements.

The didactic structure of the materials enables their use in different types of learning and presentation formats. They are designed to be both mutually complementary and adaptable by the instructors to the relevant teaching goals and instructional settings and situations. The regularly updated materials are available in up to 16 languages.

DOWNLOAD IN THREE EASY STEPS

Downloading is the fastest and easiest way to obtain our study and teaching materials. Go to the Download Centre for a quick overview of the available documentation and download materials instantly to your computer.

Please note that the screenshots on the following pages are for illustrative purpose only.

1 Click on the desired topic

TOPICS
- Benchmarking and quality management in public transport
- Regulatory frameworks and legislation in public transport
- Integrated transport chains
- Urban traffic management and restraint
- Safety and accident reduction
- Modelling and data analysis
- Clean vehicles and alternative fuels
- Environment, energy and transport
- Policy formulation and implementation
- Pricing
- Mobility management and travel awareness
- Urban freight transport and city logistics
- Transport and land use
- Non motorised transport
2 Click on your language abbreviation to find the materials available in your language

LANGUAGES
The PORTAL materials are available in 16 languages

- English, EN
- German, DE
- French, FR
- Italian, IT
- Spanish, ES
- Portuguese, PT
- Dutch, NL
- Greek, GR
- Hungarian, HU
- Slovakian, SK
- Polish, PL
- Lithuanian, LT
- Latvian, LV
- Estonian, ET
- Czech, CZ
- Slovenian, SL

Written materials — standard or extended versions, glossary
Transparencies
Electronic presentation

3 Click on the file you wish to download

FILE TYPE DEFINITIONS
- Written materials: MS Word 97, Adobe Acrobat 4, photos and graphs in print quality (144 dpi)
- Electronic presentations: MS PowerPoint 97, photos and graphs in monitor quality (72 dpi)
- Transparencies: MS Word or MS PowerPoint 97, photos and graphs in print quality (144 dpi)
- All materials checked by McAfee VirusScan 5.0
European Local Transport Information Service

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